



R. Rex Parris	Mayor
Ronald D. Smith	Vice Mayor
Ken Mann	Council Member
Marvin E. Crist	Council Member
Sandra Johnson	Council Member
Mark V. Bozigian	City Manager

April 2, 2012

To whom it may concern:

The City of Lancaster Department of Housing & Neighborhood Revitalization has contracted with Boardwalk Contractors, Inc. since September of 2008. Brian Schaumburg and his team have successfully rehabilitated, repaired, and provided on going services for a countless number properties as part of the Foreclosure Preservation Program.

In addition, when any of our inventory houses have had water damage, Boardwalk Contractors has always exceeded my expectations with their quick response to the job site of an hour or less. Jobsite photos and daily documentation of the drying process along with a detailed and concise estimate is always provided to support the need of the equipment and services performed.

The catalyst of Boardwalk's success in our program is the excellent communication and organization that they bring to each job. Boardwalk performs business in a professional manner and is conscientious to make sure all work is performed to the highest of standards. Their staff has the coordination and communication skills necessary to keep projects moving and on schedule. Through the use of a full-time onsite foreman and quality control staff, Boardwalk has been successful in providing most if not all jobs with a zero item punch list. The office staff is friendly, professional, and courteous, provides on-time and accurate billing and is always a pleasure to deal with. Most important is owner Brian Schaumburg he takes a hands on approach to all of his jobs. I know that I can always reach him by phone, email or in person when needed. I can definitely say that the high level of integrity, sincerity, quality and dedication that is portrayed throughout the company starts at the top with Brian.

Boardwalk Contractors, Inc. consistently demonstrates their commitment to providing a quality product and excellent service to the Department and I would recommend them for any future emergency service, rehabilitation, restoration and repair work.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Russo", written over a horizontal line.

Lisa Russo
Project Coordinator